Welcome To McKenzie Pediatrics!

Drs. Todd Huffman, Naoko Hokari, & Monique Carroll

1442 South A Street Springfield, OR 97477

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[www.mckenzie-pediatrics.com](http://www.mckenzie-pediatrics.com)

Office Hours

Mondays through Fridays 8:30 am to 5:30 pm (doors open at 8 am for arriving patients)

After Hours

There is always a doctor on call after hours. Call 541.726.4100 to reach our answering service. You might instead reach an R.N. affiliated with Randall Children’s Hospital in Portland. Calls are almost always returned within 20 minutes. Please, extremely urgent or emergent calls only. Prescription refill requests will ONLY be handled during regular business hours.

Well-Child Examinations

Breast Feeding visit 2-4 days after hospital discharge, then first newborn exam at 2 weeks of age

Well-Checks at 2,4,6,9,12, and 18 months. Then annually beginning at age 2 years.

Immunizations at 2,4,6,12, and 18 months. Then at ages 4,11, and 16 years.

Office Policies

Please be 15 MINUTES EARLY to all appointments. If there are special questionnaires for you to complete you might be asked to arrive 30 minutes early.

Please give at least 24 hours notice of cancellation so that we can use your time slot for another child.

After 2 “no-show” appointments, a warning letter will be sent. If a third appointment is missed without good cause, you may be asked to find another physician & clinic.

Nurse phone calls are usually returned within 1-2 hours, and we almost always will return your call during the same half-day that you call. Billing questions are handled during regular office hours.

If a first appointment is missed without good cause, we will not reschedule your appointment.